

Yowie Music

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Standard conditions for private music tuition

This document is current as of 1 January 2014.

Reference to 'student(s)' hereafter includes the parents/guardians of students where the context allows.

TUITION will be provided by the school term as defined by the ACT Department of Education and Training. Students may continue their private tuition during school holidays and will be invoiced for these lessons separately. Alternative arrangements may be negotiated.

BOOKING LESSONS: Applications for tuition are to be made in writing and are to include the applicant's full name and residential address. Priority for after-hours tuition will be given to students who are not able to access tuition through the Yowie Music programs provided at local schools and institutions.

FEES for each term are to be paid in full no later than 21 days from the date of invoice. Invoices may contain, but are not limited to, the following items where applicable:

- tuition fees
- sale items (instruments, books, music, accessories)
- service fees (travel)
- instrument rent / payment plan contributions
- concert and eisteddfod entry and registration fees.

Fees may be paid by cash, cheque, direct deposit (include name or invoice number in reference line), PayPal or credit card. A surcharge applies to credit card payments: 1% for Visa & Mastercard, 2% for American Express.

Fees cannot be paid by instalments unless prior agreement has been obtained. Weekly payments are not accepted.

HOLIDAYS: Where invoices are issued by the school term, lessons will be suspended during the holiday periods or as announced by the teacher. In the case of a student going on holiday or leave during the term, the lessons will still be charged or the student's enrolment in the studio forfeited.

ABSENCES due to student non-attendance will not be made up and will be charged in full unless the circumstances, in the teacher's opinion, warrant a special concession. The student is responsible for notifying the teacher of any school events that will impact on lessons even where lessons are conducted at the school in question.

Where insufficient notice has been provided, neither the teacher nor the school shall be held responsible for lessons that are cancelled due to timetabling conflicts arising between any planned or unplanned school event and the scheduled lesson.

Lessons on any given day are considered forfeit if a student arrives more than 10 minutes after the scheduled commencement time. Students arriving more than 15 minutes late will be turned away and no catch-up lesson will be made available. The booked time-slot is considered to be abandoned when a student misses three consecutive lessons without sufficient cause. In the case of

abandonment, the teacher may offer the time-slot to another student. The first student remains liable for any lessons not booked by a second student for the remainder of the original booking.

Students may receive up to a maximum of two (2) catch-up lessons per school term at the sole discretion of the teacher. There is no entitlement to catch-up lessons:

- a) where students are not financial at the time of the missed lesson;
- b) where students have a poor attendance record;
- c) due to school excursions or illness unless sufficient notice is provided AND the studio has the capacity to allow for a catch-up lesson;
- d) where there was insufficient notice provided before the missed lesson that the lesson would be missed;
- e) where a lesson is forfeit due to late arrival;
- f) where lessons have been abandoned.

Lessons cancelled by the teacher will be carried forward.

EXCLUSION: Students will be excluded from the studio where:

- a) payments are not received in the required manner;
- b) there are an unacceptable number of unexplained absences;
- c) students demonstrate unacceptable behaviour which includes being disruptive during group lessons, interfering with other private lessons, using offensive language, being disrespectful to the teacher or other people attending the studio or being rough with, or damaging any property, whether that property belongs to the studio or to any other person.

INSTRUMENT LEASES AND PAYMENT PLANS: New and continuing students may lease or purchase instruments on a payment plan through Yowie Music®. For further information, please download a copy of the standard [Musical Instrument Lease Agreement or Repayment plan](#).

PROGRESS REPORTS in the form of verbal or written communication may be provided by the teacher from time to time.

EXAMINATIONS AND COMPETITIONS: The teacher will not enter the student for any examination or competition without the prior consent of all parties. The teacher's opinion as to what examinations and competitions are suitable at each stage of the student's progress must be accepted by the student.

NOTICE to discontinue lessons must be given at least half a school term in advance. Failing such notice, payment of fees for the booked period will be payable.